



JOB DESCRIPTION

Zip Line Tour Guide

Description:

To provide a fun, safe and memorable experience for the patrons of the Grand Vue Park Zip Line Canopy Tour.

DUTIES AND RESPONSIBILITIES:

- Daily opening and closing procedures of zip line course.
- Supervising the experience of each assigned tour group.
- Ability to fit harnesses and helmets correctly for each individual per group.
- Ability to engage customers during tour.
- Perform course rescues.
- Educate customers about other Park facilities as well as other activities in and around Marshall County.
- Operates computer with facility management software and a cash drawer.
- Assist with course inspection and course maintenance efforts.
- Other duties as assigned.

QUALIFICATIONS:

- Must be at least 18 years old (minimum age).
- Outgoing personality.
- Must be in good physical condition and have no neck, back or shoulder injuries.
- Must be able to work most weekends and holidays.
- Willing to work in all weather conditions.
- Communicate effectively and display excellent customer service skills.
- Must be able to complete CPR/AED and First Aid training course.
- Must be able to complete zip line guide training program. (If you do not pass training then you cannot be hired.)
- Must be able to pass drug screening.